



## What parents say about long day care

The LHMU Long Day Care Parent Survey is the first comprehensive national survey of what parents want from long day care. Below are some quotes of parents' responses in the survey.

### Hours of operation

- My husband and I both work and the hours of the centre fit in with our working hours. If we didn't have long day care, one of us would not be able to work and that would put huge economic strain on the family
- It fits in with my going back to work - as I am the major income earner in our family. Also my work is very close and when she was a baby I could continue to feed her up to 2 years old
- Long day care centres are the only ones who meet the needs of full-time working parents, at the most economical cost after Government subsidies to parents

### Not just babysitting

- They genuinely care about my child's welfare, rather than it just being a baby sitting service. My child comes away from there happy at the end of the day and that makes my day!
- Quality of care is exceptional. It's more than care. It's highly planned, well thought through education provided by a very professional team of staff. I consider it the start of my child's education, not child care
- I chose long day care over family day care (or any other type of care) because of the programs offered and the variety of learning experiences provided by the centre. I felt smaller, family day care wouldn't be as well resourced (financial, physical & human) to offer the variety and professionalism

### Staff

- The staff are fantastic and put in 110% every day. They work long hours but always ensure high quality consistent care for my child. I know he is loved, nurtured and responded to
- Fabulous carers who treat my children as their own
- I can't speak highly enough of the dedicated, kind and loving staff who provide stimulating and fun care for our children
- The staff really care about your child and their wellbeing. I always have the impression it's not just a job. They always go the extra mile
- The Staff. The Staff. The Staff. It does not matter how many computers a place has - it is the STAFF!!
- Too many staff changes are having a number of effects on my child's ability to settle and my child have also developed a number of behavioural problems due to the change in routines and staff

