



fact sheet



Hilton on the Park – key statistics:

- Guests pay up to \$1565 to stay in the Penthouse Suite.
- Room attendants say they get as little as 15 minutes to clean a room (average 30 mins)
- 72% of room attendants surveyed say they don't have enough time to clean properly
- 65% have had to work past their finishing time
- 62% have not been paid for some or all overtime worked

Hilton Airport – key statistics:

- Guest pay up to \$520 to stay in a two room family apartment.
- Room attendants say they get as little as 25 minutes to clean rooms (average is 31 minutes)
- 82% of room attendants surveyed say they don't have enough time to clean properly
- 65% have had to work past their finishing time
- 65% have not been paid for some or all overtime worked
- Workers can stay back up to 60 minutes (average is 35 minutes)
- 47% say they feel pressure to stay back at the end of their shift

Hilton South Wharf – key statistics

- Guests can pay up to \$745 to stay in a two bedroom apartment.
- 91% of room attendants surveyed say they don't get enough time to clean properly
- 86% have had to work past their finishing time
- 86% have not been paid for some or all overtime worked
- Some have had to stay back 120 minutes in addition to their normal shift – the average is 64 minutes.
- 77% say they feel pressure to stay back
- 46% of full-time staff surveyed have been injured at work.

The Langham – key statistics:

- Room attendants get as little as 25 minutes to clean rooms after guests check out (average is 32 minutes)
- 78% of room attendants surveyed say they don't have enough time to do their jobs properly
- 67% have had to work past their finishing time
- 39% have not been paid for some or all overtime worked
- People stay back 38 mins on average but it can be up to 120 minutes at the end of a shift.